

SSDC Annual Performance Report 2017-18

Executive Portfolio Holder: Cllr Ric Pallister, Strategy & Policy
Director: Netta Meadows, Strategy and Commissioning
Service Manager: Charlotte Jones, People, Performance and Change lead
Lead Officer: As above
Contact Details: Charlotte.jones@southsomerset.gov.uk or 01935 462565

Purpose of the Report

1. This report presents a summary of outcomes achieved against the Council Plan for the year April 2017 to March 2018.

Forward Plan

2. This report appeared on the District Executive Forward Plan with an anticipated Committee date of 5th July 2018.

Public Interest

3. The Council is accountable for its performance to the local community and we publish performance information to enable us to demonstrate achievements against our vision and aims for South Somerset. This report details our performance during 2017/18.

Recommendations

4. That the District Executive / Council:
 - a. Note the 2017/18 performance information at Appendix A.

Council Plan and Annual Action Plan 2017-18

5. The Council Plan 2016 - 2021 sets out what the Council wants to achieve in support of our vision for South Somerset - a place where businesses flourish, communities are safe, vibrant and healthy; where residents enjoy good housing and cultural, leisure and sporting activities. An Annual Action Plan for 2017-18 was agreed by Full Council in April 2017 which included six priority projects and 27 activities under five key areas of:-
 - High quality cost effective services
 - Economy
 - Environment
 - Homes
 - Health and Communities
6. The Council's Annual Performance Report for 2017-18 is attached in Appendix A.

Performance Management Framework

7. The Council's performance management framework is being redesigned and this is a simplified report. A new set of Key Performance Indicators were agreed in February 2018 and the first report will be reviewed by the Scrutiny Committee and District Executive in August. The new

framework will have a greater focus on the customer experience and continuous improvement and innovation aligned to the Council's goals. This will take time to develop to its full potential, and feedback is welcome.

Financial Implications

8. None

Council Plan Implications

9. This is the annual performance report relating to the delivery of the Council Plan.

Carbon Emissions and Climate Change Implications

10. None

Equality and Diversity Implications

11. None

Privacy Impact Assessment

12. None

Background Papers

13. Council Plan 2016-2021 and Annual Action Plan 2017-18